

REVOHA TERMS & CONDITIONS

Effective Date: August 16, 2026

Last Updated: August 16, 2026

Welcome to REVOHA.

These Terms and Conditions (“Terms”) govern your access to and use of the REVOHA website, products, educational materials, programs, training, digital resources, assessments, workshops, facilitator resources, and related services.

Throughout these Terms, “REVOHA,” “we,” “us,” and “our” refer to REVOHA and its authorized representatives. “You” and “your” refer to any visitor, customer, participant, facilitator, trainee, purchaser, or other individual accessing or using REVOHA products or services.

By accessing our website, purchasing a product or service, creating an account, registering for a program, downloading materials, or otherwise using REVOHA services, you agree to these Terms.

If you do not agree with these Terms, please do not use the applicable REVOHA website, product, program, or service.

1. About REVOHA

REVOHA is a resilience education company that develops educational experiences, tools, and resources designed to support resilience, reflection, personal development, emotional awareness, leadership development, and sustainable wellbeing practices.

REVOHA offerings may include:

- Printed workbooks and journals;
- Digital workbooks and educational materials;
- Guided resilience programs;
- Workshops and educational experiences;
- Facilitator training;
- Train-the-trainer programs;
- Organizational resilience programs;
- Assessments and participant check-ins;
- Facilitator guides and implementation resources;
- Courses and digital learning experiences;

- Games, activities, and supplemental educational products; and
- Other resilience-related educational products and services.

Specific products and programs may be subject to additional terms, agreements, licenses, statements of work, or program requirements.

PART I — USE OF REVOHA

2. Eligibility

You must have the legal capacity to enter into a binding agreement to purchase or independently use REVOHA products and services.

Certain REVOHA programs may be offered to minors through parents, guardians, schools, nonprofit organizations, youth organizations, athletic programs, community organizations, or other authorized partners.

Where parental or guardian consent is required by law or by REVOHA policy, such consent must be obtained before a minor participates.

3. Educational Purpose

REVOHA provides resilience education and personal-development resources.

REVOHA programs may incorporate educational concepts and practices informed by fields such as neuroscience, psychology, behavioral science, somatic awareness, mindfulness, creative expression, reflective writing, leadership development, and resilience research.

References to research or evidence-informed practices do not mean that REVOHA is providing medical or mental-health treatment.

REVOHA products and programs are designed for educational and developmental purposes.

4. REVOHA Is Not Medical or Mental-Health Treatment

REVOHA is **not a healthcare provider, psychotherapy practice, counseling service, crisis-response service, or medical treatment provider.**

REVOHA products, facilitators, programs, assessments, workbooks, journals, courses, workshops, and educational materials do not diagnose, treat, cure, or prevent mental-health or medical conditions.

Participation in a REVOHA program does not establish a therapist-client, physician-patient, psychologist-patient, or other healthcare-provider relationship with REVOHA.

REVOHA facilitators provide educational facilitation unless separately and expressly engaged in another professional capacity.

REVOHA materials should not be used as a substitute for professional medical, psychological, psychiatric, therapeutic, or other healthcare advice, diagnosis, or treatment.

Individuals experiencing a medical or mental-health emergency should seek appropriate professional or emergency assistance.

5. Personal Reflection and Emotional Content

Some REVOHA materials invite users to reflect upon experiences, emotions, beliefs, relationships, behaviors, memories, identity, stressors, goals, and life transitions.

Such activities may bring awareness to difficult or uncomfortable emotions.

You remain responsible for determining whether participation in a particular activity is appropriate for you.

Participants may pause, modify, or discontinue an activity when necessary and may seek support from an appropriate qualified professional.

REVOHA does not require participants to disclose traumatic experiences, diagnoses, medical histories, or other highly sensitive personal information unless expressly stated for a particular program.

PART II — PRODUCTS AND PURCHASES

6. Product Information

REVOHA makes reasonable efforts to accurately describe its products and services.

However, colors, dimensions, appearance, packaging, formatting, and other characteristics of physical products may vary slightly from images displayed electronically.

REVOHA may modify, update, discontinue, replace, or improve products or services from time to time.

Such changes will not materially reduce a product or service already purchased unless otherwise permitted by applicable law.

7. Pricing

Prices are displayed in the currency indicated at checkout and may change without notice.

The price applicable to your transaction will generally be the price displayed when your purchase is completed.

Taxes, shipping charges, processing fees, or other applicable charges may be added where disclosed during checkout.

REVOHA reserves the right to correct genuine pricing or listing errors, subject to applicable consumer-protection laws.

8. Orders

REVOHA reserves the right to refuse or cancel an order where reasonably necessary, including because of:

- Suspected fraud;
- Unauthorized payment activity;
- Product unavailability;
- Incorrect pricing or product information;
- Technical errors;
- Violation of these Terms; or
- Legal or regulatory requirements.

If REVOHA cancels an order after payment has been successfully processed, the applicable payment will be refunded unless otherwise legally permitted.

9. Physical Products

Physical REVOHA products may include workbooks, journals, books, activity materials, training materials, printed resources, kits, and other merchandise.

Shipping estimates are estimates rather than guarantees unless REVOHA expressly states otherwise.

REVOHA will comply with applicable requirements concerning shipping delays, cancellations, and refunds.

Customers are responsible for providing an accurate shipping address.

REVOHA is not responsible for delivery problems resulting from an incorrect address supplied by the customer, except as otherwise required by law.

10. Digital Products

Digital products may include downloadable workbooks, journals, guides, worksheets, templates, videos, courses, assessments, facilitator resources, or other electronic materials.

Purchasing a digital product does **not** transfer ownership of the REVOHA intellectual property contained in that product.

Instead, the purchaser receives a limited license to use the material according to these Terms and any additional license accompanying the product.

Unless expressly authorized, digital products may not be:

- Resold;
 - Republished;
 - Uploaded to public file-sharing platforms;
 - Distributed to others;
 - Copied for an organization or group;
 - Used to create competing products;
 - Incorporated into another training program;
 - Modified and represented as original work;
 - Used to train artificial intelligence systems or datasets; or
 - Commercially exploited.
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PART III — RETURNS, CANCELLATIONS & REFUNDS

11. Physical Product Returns

Unless a different policy is displayed at the time of purchase, eligible physical products may be returned within **20 days of delivery**.

To qualify for a return, products generally must be:

- Unused;
- Unwritten in;
- Undamaged; and
- In substantially original condition.

Customers may be responsible for return shipping unless the product arrived damaged, defective, incorrect, or applicable law requires otherwise.

Original shipping charges may be non-refundable except where required by law.

12. Digital Products

Because digital products can generally be accessed, downloaded, or consumed immediately, digital-product purchases may be non-refundable after access or download has occurred, except where otherwise stated or required by applicable law.

Any material limitations on refunds will be disclosed at or before purchase.

13. Courses, Programs and Training

Cancellation and refund terms may vary for courses, workshops, organizational programs, facilitator training, certification programs, and live events.

Where a specific program provides separate cancellation terms, those terms control.

Unless different terms are provided at purchase, individual course purchases may be cancelled within **one day of purchase**, provided substantial course content has not already been accessed or completed.

REVOHA may establish separate cancellation, substitution, rescheduling, or refund terms for organizational engagements, workshops, facilitator training, and contracted programs.

14. Damaged or Incorrect Products

If you receive a damaged, defective, or incorrect physical product, contact REVOHA promptly and provide the applicable order information and, when reasonably necessary, evidence of the problem.

REVOHA may provide a replacement, refund, or other appropriate remedy.

Nothing in these Terms eliminates consumer rights that cannot legally be waived.

PART IV — REVOHA PROGRAMS

15. Assessments and Check-Ins

REVOHA may provide assessments, check-ins, reflection exercises, progress measures, scoring tools, or similar resources.

These tools are designed to support education, self-reflection, facilitation, program evaluation, and personal development.

They are **not diagnostic instruments** unless REVOHA expressly identifies a particular instrument as such and it is administered by an appropriately qualified professional.

Scores or results should not independently be interpreted as medical or mental-health diagnoses.

16. No Guaranteed Outcomes

Individual experiences and outcomes vary.

REVOHA does not guarantee that participation in a program or use of a product will produce any particular psychological, emotional, educational, professional, financial, organizational, or personal result.

Testimonials, case studies, examples, participant stories, and reported outcomes illustrate individual experiences and do not guarantee similar results for others.

REVOHA does not guarantee employment outcomes, financial outcomes, promotions, improved organizational performance, clinical outcomes, or any other specific result.

17. Participant Responsibility

REVOHA programs are designed to encourage active participation.

Participants remain responsible for their own choices, actions, decisions, and implementation of information obtained through REVOHA.

Participants should exercise appropriate judgment regarding activities and should consult qualified professionals where professional guidance is appropriate.

PART V — FACILITATORS AND ORGANIZATIONAL USE

18. REVOHA Facilitators

Completion of REVOHA facilitator training authorizes a facilitator to use REVOHA materials only within the scope expressly permitted by the applicable license, certification, or facilitator agreement.

Unless REVOHA expressly agrees otherwise in writing, facilitator status does not create an employment, agency, partnership, franchise, joint-venture, or healthcare-provider relationship between REVOHA and the facilitator.

Facilitators may not represent themselves as employees, therapists, clinicians, or agents of REVOHA solely because they completed REVOHA facilitator training.

19. Facilitator Standards

Authorized REVOHA facilitators are expected to:

- Operate within the scope of their training;
- Respect participant dignity, autonomy, and confidentiality;
- Maintain appropriate professional boundaries;
- Avoid diagnosing participants;
- Avoid presenting REVOHA education as psychotherapy or medical treatment;
- Refer participants to appropriate resources when circumstances exceed the facilitator's role;
- Protect REVOHA intellectual property;
- Follow applicable program protocols; and
- Comply with applicable laws and organizational requirements.

REVOHA may suspend or revoke facilitator authorization or access to proprietary materials where permitted by the applicable facilitator agreement.

20. Organizational Programs

Organizations purchasing REVOHA programs may be subject to additional agreements, including:

- Statements of Work;
- Master Services Agreements;
- Curriculum License Agreements;
- Educational Partnership Agreements;
- Data Processing Agreements;
- Confidentiality Agreements;
- Facilitator Agreements; or
- Government or institutional contracting requirements.

If an organizational agreement conflicts with these website Terms, the signed organizational agreement will control with respect to the subject matter addressed by that agreement.

PART VI — INTELLECTUAL PROPERTY

21. Ownership

Unless otherwise stated, REVOHA owns or licenses the intellectual property associated with its products and services, including applicable:

- Workbooks;
- Journals;
- Facilitator guides;
- Training materials;
- Curriculum;
- Exercises;
- Assessments;
- Frameworks;
- Graphics;
- Videos;
- Course materials;
- Worksheets;
- Website content;
- Branding;
- Program architecture;
- Written content;
- Educational methodologies; and
- Proprietary resources.

These materials may be protected by copyright, trademark, trade-secret, contractual, and other intellectual-property laws.

22. REVOHA Framework and Methodology

REVOHA's proprietary educational frameworks, program structures, terminology, curriculum, exercises, facilitator methodologies, and associated materials may not be copied, recreated, adapted, taught, licensed, sold, distributed, or commercially exploited without written authorization from REVOHA.

Participation in a REVOHA program does not transfer ownership of REVOHA methodology or intellectual property to the participant, facilitator, organization, or purchaser.

23. Personal Use License

Unless a different license is expressly provided, purchasing a REVOHA consumer product grants the purchaser a limited, non-exclusive, non-transferable license for personal use.

Purchasing one copy does not grant permission to reproduce copies for groups, employees, classrooms, teams, workshops, organizations, clients, or commercial programs.

Group or organizational use may require an organizational or curriculum license.

24. Prohibited Uses

You may not, without authorization:

- Copy substantial portions of REVOHA materials;
 - Reproduce REVOHA workbooks or worksheets;
 - Sell or redistribute REVOHA digital files;
 - Remove copyright or trademark notices;
 - Present REVOHA materials as your own;
 - Create unauthorized derivative commercial programs;
 - Upload proprietary materials to public repositories;
 - Share facilitator-only resources with unauthorized individuals;
 - Use REVOHA materials to develop substantially similar competing products;
 - Scrape or systematically extract proprietary website or program content; or
 - Use REVOHA proprietary materials for commercial artificial-intelligence training without written authorization.
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25. Trademarks

REVOHA names, logos, program names, product names, slogans, graphics, and other brand identifiers may constitute trademarks or proprietary brand assets.

Nothing in these Terms grants permission to use REVOHA branding in a manner suggesting sponsorship, certification, affiliation, or endorsement without authorization.

PART VII — WEBSITE AND ACCOUNT USE

26. User Accounts

Certain REVOHA services may require an account.

You are responsible for maintaining the confidentiality of your login credentials and for activities occurring through your account.

You agree to provide accurate information and promptly notify REVOHA if you believe your account has been accessed without authorization.

27. Acceptable Use

You may not use REVOHA websites or services to:

- Violate applicable law;
 - Infringe intellectual-property rights;
 - Attempt unauthorized access to systems;
 - Introduce malicious software;
 - Interfere with website operation;
 - Harvest personal information;
 - Impersonate another individual;
 - Engage in fraudulent transactions; or
 - Use REVOHA services in a manner reasonably likely to harm REVOHA, its participants, customers, partners, or systems.
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PART VIII — PRIVACY

28. Privacy

REVOHA's collection and processing of personal information is governed by its applicable Privacy Policy and data-protection notices.

By using REVOHA services, you acknowledge that personal information may be processed as described in those policies.

Additional privacy terms may apply to organizational programs, youth programs, research activities, assessments, or other specialized services.

29. Participant Confidentiality

REVOHA seeks to create educational environments in which participants can engage in reflection with appropriate privacy and dignity.

However, REVOHA cannot guarantee that information voluntarily disclosed by a participant to other participants in a group environment will remain confidential.

Participants in group programs may be required to agree to confidentiality expectations.

REVOHA may disclose information when legally required or when otherwise permitted under applicable privacy policies and agreements.

PART IX — THIRD-PARTY SERVICES

30. Third-Party Platforms

REVOHA may use third-party providers for functions including:

- Payment processing;
- Website hosting;
- Email;
- Learning management;
- Video conferencing;
- Forms and assessments;
- Shipping;
- Analytics; and
- Other business services.

Use of those platforms may also be subject to the provider's terms and privacy practices.

REVOHA is not responsible for independently operated third-party services except to the extent required by applicable law or contractual obligations.

31. External Links

REVOHA websites or educational resources may contain links to third-party websites or resources.

Such links are provided for convenience or educational purposes and do not necessarily constitute endorsement.

REVOHA does not control and is not responsible for the content or practices of independently operated third-party websites.

PART X — DISCLAIMERS AND LIABILITY

32. Disclaimer of Warranties

To the fullest extent permitted by applicable law, REVOHA products, websites, materials, and services are provided on an “as available” and, where appropriate, “as is” basis.

REVOHA does not warrant that digital services will always be uninterrupted, error-free, or completely secure.

Nothing in these Terms excludes warranties or consumer rights that cannot legally be excluded.

33. Limitation of Liability

To the fullest extent permitted by applicable law, REVOHA will not be liable for indirect, incidental, special, consequential, exemplary, or punitive damages arising from use of REVOHA products or services.

Where legally permitted, REVOHA's aggregate liability arising from a particular purchased product or service will not exceed the amount paid to REVOHA for the product or service giving rise to the claim.

These limitations do not apply where liability cannot legally be limited or excluded.

34. Professional Decisions

REVOHA educational content should not be relied upon as the sole basis for medical, psychological, legal, financial, employment, or other professional decisions.

Users and organizations remain responsible for obtaining appropriate professional advice when necessary.

PART XI — GENERAL TERMS

35. Changes to These Terms

REVOHA may modify these Terms periodically.

Updated Terms will be posted with a revised “Last Updated” date.

Where required by law, REVOHA will provide additional notice or obtain consent before materially revised Terms apply.

Changes will not retroactively alter completed transactions where prohibited by applicable law.

36. Termination or Suspension

REVOHA may suspend or terminate access to services where reasonably necessary because of:

- Material violation of these Terms;
- Fraudulent activity;
- Unauthorized distribution of intellectual property;
- Security threats;
- Nonpayment;
- Conduct threatening participant safety; or
- Other circumstances permitted by law or applicable agreements.

Where appropriate, REVOHA may provide notice and an opportunity to remedy the violation.

37. Governing Law

Except where applicable law requires otherwise, these Terms will be governed by the laws of the State of Ohio, United States, without regard to conflict-of-law principles.

Mandatory consumer-protection rights available under applicable law remain unaffected.

38. Dispute Resolution

Before initiating formal legal proceedings, you and REVOHA agree, where appropriate, to make a reasonable good-faith effort to resolve disputes informally.

A party seeking informal resolution should provide sufficient information concerning the dispute and the requested resolution.

Nothing in this provision prevents either party from pursuing rights or remedies that cannot legally be restricted.

39. Severability

If any provision of these Terms is determined to be invalid or unenforceable, the remaining provisions will continue in effect to the fullest extent permitted by law.

40. No Waiver

Failure by REVOHA to enforce a provision of these Terms does not constitute a waiver of that provision or REVOHA's right to enforce it later.

41. Entire Agreement

These Terms, together with applicable privacy policies, refund policies, licenses, program agreements, order terms, and other agreements expressly incorporated by reference, constitute the applicable agreement between you and REVOHA concerning use of the relevant products or services.

For organizational clients, a separately executed agreement may supplement or supersede these Terms.

42. Contact Information

Questions concerning these Terms may be directed to:

REVOHA**Website:** revoha.com**Email:** info@revoha.com

For privacy-related requests, please use the contact information provided in REVOHA's Privacy Policy.

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